



**Conformity Assessment Report:
Conformity Certificate and Summary**

TelekomSecurity.031.0324.07.2025

Trust Service Provider:

Aangetekend B.V.

Conformity Certificate

TelekomSecurity.031.0324.07.2025

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014¹

valid from 12.07.2025 up to and including: 11.07.2027

Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

This is to certify
– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –
that the

**Trust Service Provider
„Aangetekend B.V.“**

provides the following trust services:

- **qualified electronic registered delivery service (QERDS)**

in accordance with the requirements of REGULATION (EU) No. 910/2014.

The above-stated trust service is also provided in accordance with

- ETSI EN 319 401 v3.1.1 General Policy Requirements for Trust Service Providers,
 - ETSI EN 319 521 v1.1.1 Policy and security requirements for Electronic Registered Delivery Service Providers,
 - ETSI EN 319 531 V1.1.1 Policy and security requirements for Registered Electronic Mail Service Providers.
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This certificate is filed and registered under: **TelekomSecurity.031.0324.07.2025**



Bonn, 08.07.2025

i.V. Dr. Igor Furgel
Head of Certification Body



Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB).

DAkKS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former registration No.: D-ZE-12025-01).



¹ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC amended by the REGULATION (EU) 2024/1183 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 April 2024 amending Regulation (EU) No 910/2014 as regards establishing the European Digital Identity Framework

1. Object of the conformity assessment

1.1 Name of the trust service provider

Aangetekend B.V.

Company name:	Aangetekend B.V.
Enterprise number:	52455289
Registered place of business:	Computerweg 22, 3542 DR Utrecht, The Netherlands
Operational office:	Computerweg 22, 3542 DR Utrecht, The Netherlands
e-mail:	info@aangetekendmailen.nl
Tel:	+31 30 2006838
URL:	www.aangetekendmailen.nl

1.2 Names of the qualified trust services provided

‘Aangetekend Mailen Plus / Registered Email Plus’ (in short AM Plus)

The same service is offered under different names for marketing purposes: ‘Aangetekend Mailen Plus’ in the Netherlands and in other countries under the usual translations with the addition ‘Plus’: Digitaal Aangetekend Plus (BE), Recommandé Electronique Plus (BE/FR), Digital Einschreiben Plus (DE), Registered Email Plus (UK/IE) and E-Mail Certificado Plus (ES).

1.3 Current confirmation status

Aangetekend B.V. is a qualified trust service provider (qTSP) according to Art. 24 of eIDAS Regulation².

The previous full conformity assessment according to Article 20(1) of eIDAS Regulation³ was accomplished with issuing the conformity certificate **TelekomSecurity.031.0303.06.2023** as of 29.06.2023.

² REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC amended by the REGULATION (EU) 2024/1183 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 April 2024 amending Regulation (EU) No 910/2014 as regards establishing the European Digital Identity Framework

The current - 24 months periodic - conformity assessment of the TSP according to Art. 20(1) of eIDAS Regulation serves the continuation of its status as a 'qualified trust service provider' according to Art. 24 eIDAS Regulation for all qualified trust services offered by the qTSP.

Current conformity assessment is additionally based on the supplementary European standards

- ETSI EN 319 401⁴,
- ETSI EN 319 521⁵ and
- ETSI EN 319 531⁶

according to the specific request by the TSP.

Current assessment is based on the TSP "Service Provision Practice Statement" (SPPS, not publicly available), version 1.8.1 as of 18.06.2025. The publicly available "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement", version 1.6 as of 26.05.2025 is published under <https://www.aangetekendmailen.nl/repository/>.

2. TSP's trust services in scope of the conformity assessment

Aangetekend B.V. operates and provides the following trust services in the qualified TSP operation as defined in eIDAS Regulation, Article 3

- qualified electronic registered delivery service (qualified trust service – EDS/Q; URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/Q>), and
- qualified electronic registered mail delivery service (as a specific subset of qualified electronic registered delivery service as specified in ESTI EN 319 531: qualified trust service – EDS/REM/Q; URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/REM/Q>).

³ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

⁴ EUROPEAN STANDARD ETSI EN 319 401 v3.1.1 of 2024-06: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

⁵ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

⁶ EUROPEAN STANDARD ETSI EN 319 531 v1.1.1 of 2019-01: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Registered Electronic Mail Service Providers

Aangetekend B.V. operates and provides the following relevant additional services:

- Registration (enrolment) of service subscribers (request submission, request verification, identification),
- Deletion of subscriber's accounts,
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Usage of qualified electronic registered delivery service for service subscribers as Sender and as Addressee,
- Usage of qualified electronic registered delivery service for natural persons, who are not service subscribers, as Addressee only.
- Operation of a web portal providing information about these services (<https://www.aangetekendmailen.nl/> and <https://www.e-registeredmail.com/>), including the TSP's 'Service Manual Aangetekend Mailen (Plus)/ Registered Email (Plus)', further subscriber information and the legal basis (General Terms and Conditions).
- Technical support hotline for customers, which can be contacted under info@aangetekendmailen.nl and support@aangetekendmailen.nl and telephone contact under +31 30 2006838.
- Qualified Registered Electronic Mail (service type URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/REM/Q> in accordance with ETSI TS 119 612 V2.3.1, sec. 5.5.1).
According to ETSI EN 319 531 standard, registered electronic mail service (**REMS**) is a specific type of electronic registered delivery service (**ERDS**), which builds on the formats, protocols and mechanisms used in ordinary e-mail messaging.

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.3.1, sec. 5.5.1
qualified Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
qualified Electronic Registered Mail	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/REM/Q

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.3.1, sec. 5.5.1
Delivery Service (as a specific subset of qualified Electronic Registered Delivery Service as specified in ESTI EN 319 531)	

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Service type identifier according to ETSI TS 119 612 V2.3.1, sec. 5.5.1	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
Service name:	Aangetekend Mailen Plus / Registered Email Plus
Trust service certificates /O = Aangetekend B.V. /C = NL	
certificate name (CN)	Serial number (SN) Fingerprint
CN = Aangetekend B.V.	HEX: 0260BB36D6F468B62EC33F6509 DEC: 188393214072650570829815309577 SHA1: cdbe59e4b7bedc20831c6aec2822d91be4ef5e30 Base64: MIIH7DCCBtSgAwIBAgINAmC7Ntb0aLYuwz9lCTANBgkqhkiG9w0BAQsFADCBGjELMAkGA1UEBhmCSFUxETAPBgNVBACMCEJlZG FwZXN0MRywFAYDVQQKDA1NaWNyb3NlYyBMdGQuMScwJQYDVQQ DDB5RdWFSaWZpZWQgZS1Temlnbm8gUUNQIENBIDIwMTIxHzAd BgkqhkiG9w0BCQEWEGluZm9AZS1zemlnbm8uaHUW hcnMjMxMTIzMTQxNTEyWhcnMjUxMTIyMTQxNTEyWjCBxjELMAkGA1UEBhm MCTkwxEDA0BgNVBACMB1V0cmVjaHQxGTAXBgNVBAoMEEFhbmd ldGVrZW5kIEIuVi4xGzAZBgNVBGE1ZBVE5MLTg1MDQ1MzAw OEIwMTEZMBCGA1UEAwwQWFuZ2V0ZWt1bmQgQi5WLjErMCKGc

- Issuing service certificates for qualified electronic seals; these service certificates are used by Aangetekend B.V. for providing the trust service in the current scope, see Table 1 above.
This service is provided by qualified trust service provider Microsec Ltd., see chap. 5 for details.
The Aangetekend B.V. service certificates listed in Table 1 above were issued by qTSP Microsec Ltd. using the following Microsec' service certificate:
CN = Qualified e-Szigno QCP CA 2012
Certificate Serial Number:
HEX: 2EEBA3B3AF911A4B31BDB10A,
DEC: 14521181079746129702095270154.
- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.
This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.
- Identification service Itsme®.
This service is provided by Belgian Mobile ID NV, see chap. 5 for details.

A detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

3. Certification Programmes

The current conformity assessment procedure has been performed in accordance with the Certification Programmes 031 'eIDAS TSP' and 032 'ETSI EN 319 4xx/5xx' (both in the scope of accredited area) of the Certification Body of Deutsche Telekom Security GmbH.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of Telekom Security is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx/5xx; accreditation ID: D-ZE-21631-01-00 (former D-ZE-12025-01-00).

4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 1.8.1 as of 18.06.2025; not publicly available) as well as the "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement" (version 1.6 as of 26.05.2025; publicly available) of the trust service provider "Aangetekend B.V." are suitable for the operations of a qualified trust service provider as defined by eIDAS Regulation.

This Service Provision Practice Statement and as well as “Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement” of the trust service provider „Aangetekend B.V.“ are implemented accordingly in practice.

This verdict is also valid with respect to the compliance of the qualified operation of the trust service provider “Aangetekend B.V.” with the requirements of European standards ETSI EN 319 401⁷, ETSI EN 319 521⁸, and ETSI EN 319 531⁹.

The trust service provider „Aangetekend B.V.“ operates the following trust services in compliance with the relevant requirements of the current version of eIDAS Regulation:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.3.1, sec. 5.5.1
qualified Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
qualified Electronic Registered Mail Delivery Service (as a specific subset of qualified Electronic Registered Delivery Service as specified in ESTI EN 319 531)	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/REM/Q

Table 2: Trust services provided in compliance with eIDAS Regulation and ETSI EN 319 401, ETSI EN 319 521 and ETSI EN 319 531

⁷ EUROPEAN STANDARD ETSI EN 319 401 v3.1.1 of 2024-06: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

⁸ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

⁹ EUROPEAN STANDARD ETSI EN 319 531 v1.1.1 of 2019-01: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Registered Electronic Mail Service Providers

5. Integrated Modules

For implementing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules.

A single module can be used by the TSP as *exclusive* or *non-exclusive* service provided by the respective delegated third party (called 'module provider').

In case of the *exclusive* service by a module, the TSP shall use the module for the provision of the qualified trust services listed in chap. 4, Table 2 above. Therefore, the present Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using the respective modules.

In case of the *non-exclusive* service by a module, the TSP may operatively decide on the usage or non-usage of the module in the qualified TSP operation. Hence, the present Conformity Certificate for the TSP covers the TSP operation with this service as well as without it.

The table below represents a snapshot at the time of issuance of the present Conformity Certificate. Precise information on the modules of the *non-exclusive* services that are integrated by the VDA at a given time can be obtained from the TSP.

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
e-Szignó Qualified Seal	issuing service certificates for qualified electronic seals	Microsec Micro Software Engineering & Consulting Private Company Limited by Shares (trade name: Microsec Ltd.)	Company number: 01-10-047218, VATHU-23584497, 13 Angel Sanz Briz Road, Budapest H-1033, HU.	Cert-ID: HUNG-TJ-ESIGN-R-026-2024 as of 30.10.2024 HUNGUARD See also https://e-szigno.hu/eidas-certificates	30.10.2026	exclusive
QuoVadis Qualified Time-Stamp	Qualified timestamp service	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaard e 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID No. 229/2023 as of 30.11.2023 KPMG (Liechtenstein) AG See also: https://eidas.europa.eu/efda/tl-browser/#/screen/tl/NL/10	29.11.2025	exclusive
Belgian eID Scheme FAS / Itsme®	Identification service Itsme® mobile App Level of assurance: substantial	Belgian Mobile ID NV	Company number: 0541.659.084, Sint Goedeleplein 5, 1000 Brussels, BE	Notified pursuant to Art. 9 of eIDAS, date of publication: 18.12.2019	not limited	<i>non-exclusive</i>

6. Summary and Notes

1. The current Service Provision Practice Statement (version 1.8.1 as of 18.06.2025; not publicly available) as well as the “Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement” (version 1.6 as of 26.05.2025; publicly available) of the trust service provider “Aangetekend B.V.” are suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation and are implemented accordingly in practice.
2. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of eIDAS Regulation.
3. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of European standards ETSI EN 319 401¹⁰, ETSI EN 319 521¹¹, and ETSI EN 319 531¹².
4. The present Conformity Certificate **TelekomSecurity.031.0324.07.2025** is valid for the current Certification Policy up to and including 11.07.2027. This validity period (that is, the maximum possible duration of TSP operation in compliance with eIDAS Regulation) results from the specification of eIDAS Regulation, Article 20 (1).
Since some modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do continuously provide *exclusive* services to the TSP, and the TSP cannot therefore remove them from qualified operation in the related context (see chap. 5), the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the related conformity certificates for these modules.
The validity of the present Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

¹⁰ EUROPEAN STANDARD ETSI EN 319 401 v3.1.1 of 2024-06: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

¹¹ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

¹² EUROPEAN STANDARD ETSI EN 319 531 v1.1.1 of 2019-01: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Registered Electronic Mail Service Providers

End of the Conformity Certificate

Conformity Certificate:
TelekomSecurity.031.0324.07.2025

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